

TVMDL has partnered with Southeast Vocational Alliance (SVA) to provide shipping coordination services for TVMDL clients. The SVA is a non-profit, private freight and logistics organization that provides meaningful employment for people with disabilities and veterans. The SVA program offers improved customer service, a wider array of shipping options, and much lower shipping prices to all TVMDL clients.

Program Benefits

- Clients can comparison shop real-time rates from FedEx.
- SVA has access to shipping rates which are much lower than those for state entities or private businesses. For example, under this program clients can access competitive rates for:
 - Up to 5lbs. via overnight by 10:30 am next day delivery (within Texas)
 - Up to 5 lbs. next day ground commercial
- Tracking numbers from all carriers are stored in your SVA account for quick and easy tracking.
- Schedule pickups in the SVA portal and sign up to receive delivery notifications.
- Instead of handling separate invoices from each carrier, SVA will send clients a weekly consolidated bill for all shipments.
- SVA will audit invoices for accuracy, file lost freight claims, and provide dedicated customer service to address any questions or issues regarding shipping.
- There is no cost to sign up for this service. You do not pay a monthly fee to SVA or TVMDL.
- Clients can use this service to ship packages to all TVMDL laboratories.

Access SVA One of Three Ways

1. Log into the online SVA portal to view real time price comparisons, print labels, and schedule pickups.
2. Call, fax, or email SVA and a customer services representative will respond with pricing options, schedule carrier pickups, and email/ fax package labels.
3. Request pre-printed labels and have them sent to your office from SVA.

TVMDL has a successful working relationship with SVA and has the utmost confidence in their ability to meet the unique needs of our clients and our industry.

To sign up, visit tvmdl.tamu.edu/shipping/, call 800-743-8440, or email TVMDL@svalogistics.com, operations@svalogistics.com.