Dyer receives 2015 TVMDL Director’s Excellence Award

Annually, the Texas A&M Veterinary Medical Diagnostic Laboratory (TVMDL) honors staff that has gone above and beyond their duty to ensure that one of the nation’s busiest laboratories runs smoothly. This year, Virology Section Technician II Briannah Dyer, receives a 2015 TVMDL Director’s Excellence Award for the Technical category.

Since starting work at TVMDL in College Station, Dyer’s duties have evolved from working with specialized virus isolations to also serving as one of the points of contact for other users of the laboratory information management system, USALIMS. Among the duties Dyer performs as technician in the Virology Section is completing bluetongue virus isolations, which consists of intravenous inoculations of embryonated chicken eggs. She also works closely with TVMDL Poultry Programs Administrator J.C. Essler and serves as the point of contact for any cases dealing with Avian Influenza testing.

“Briannah's internal and external customer service exceeds the standards and she goes out of her way to help in any situation,” said Essler in his award support letter. “Recently, we had a client needing to move fowl and needed a quick turnaround of results. She went out of her way to set up the testing and came in on a weekend to read and record the results so the client could move the fowl the following day.”

In 2012, Dyer traveled to Philadelphia as part of a group assisting with the development of TVMDL’s laboratory management program. Dyer’s experience with TVMDL’s LIMS system led to her being named a subject matter expert for the software program. Adding to her daily duties in the Virology Section, Dyer now builds tests in the program, communicates between the testing sections and IT developers and works closely with IT to trouble shoot program issues.

Nominator Vanessa Andrews, Virology Section supervisor, said that Dyer is a loyal employee dedicated to providing excellent service to TVMDL clients.

“Briannah understands the importance of the work we do and the impact that it has on the industry and on people’s lives,” said Andrews. “She is a team player and her positive attitude helps create a pleasurable work environment.”

TVMDL employs more than 150 professionals that work diligently to uphold the agency’s mission to protect animal and human health through diagnostics. We congratulate all of the 2015 Director’s Excellence Award winners.

For more information on the Texas A&M Veterinary Medical Diagnostic Laboratory, visit tvmdl.tamu.edu.