DuPont receives 2015 TVMDL Director’s Excellence Award

Annually, the Texas A&M Veterinary Medical Diagnostic Laboratory (TVMDL) honors staff that has gone above and beyond their duty to ensure that one of the nation's busiest laboratories runs smoothly. This year, Quality Assurance Manager Casey DuPont receives a 2015 TVMDL Director’s Excellence Award for the Administrative category.

The Quality Assurance Section at TVMDL is vital to the agency as all accreditation and certification is coordinated through the section. Additionally, test creation or retirement must meet the high standards set and maintained through the Quality Assurance Section. As a quality assurance manager, DuPont is the point person for the agency’s quality management system, Qualtrax, and provides training for laboratory staff on use of the system.

Agency Quality Assurance Manager Terry Dobrovolsky nominated DuPont for the award. According to Dobrovolsky, DuPont is a team player and key contributor to the agency's success.

“Casey works with staff at all four of the Agency laboratories,” Dobrovolsky said. “She has been exceptionally sensitive to the needs expressed by the Quality Management System end users, and this has led to a more robust system. Casey is also an exceptional trainer and has trained TVMDL staff on all aspects of Qualtrax.”

At TVMDL, DuPont is a member of the Employee Advisory Council, Quality Assurance Committee, Safety Committee and Management Review Team. DuPont is a factor not only in the lab, but also in external organizations. She is a member of the American Association of Veterinary Laboratory Diagnosticians. She is dedicated to client satisfaction with the testing and services provided by TVMDL.

DuPont's previous work experience in a forensic DNA laboratory helped her find common ground when working with lab section heads to facilitate better workflows for test actions.

“Ms. DuPont’s history was invaluable in illustrating the importance of traceability, tracking and record keeping for the Molecular Diagnostics Section,” said Pam Ferro, MS, PhD, Molecular Diagnostics and Virology section head. “When I started this position I inherited 38 corrective action requests and numerous process deviation requests. This was rather overwhelming to ponder. Ms. DuPont was assigned as my quality manager and was instrumental in resolving these actions.”
DuPont’s thorough understanding of the quality system, attention to detail and focus on resolving any situation that may slow the work done at the labs made her an excellent candidate for the 2015 TVMDL Director’s Excellence Award in the administrative category.

TVMDL employs more than 150 professionals that work diligently to uphold the agency’s mission to protect animal and human health through diagnostics. We congratulate all of the 2015 Director’s Excellence Award winners.

For more information on the Texas A&M Veterinary Medical Diagnostic Laboratory, visit tvmdl.tamu.edu.