



Overnight delivery significantly improves the chances of your sample arriving in good condition for diagnostic testing.

Save money when you ship specimens to TVMDL by overnight delivery



Protecting Animal and Human Health through Diagnostics

- Online at tvmdl.tamu.edu
- Facebook: [facebook.com/tvmdl](https://www.facebook.com/tvmdl)
- Twitter: twitter.com/tvmdl

Accredited by the American Association of Veterinary Laboratory Diagnosticians

As a guideline, TVMDL advises our clients to use overnight delivery to ship specimens to our labs. Overnight delivery significantly improves the chances of your sample arriving in good condition for diagnostic testing.

We know that overnight delivery can be expensive. That's why TVMDL has arranged for our clients to receive significant discounts for overnight delivery from a national carrier, Federal Express, and a regional carrier, Lone Star Overnight.

By using discounts from either of these carriers, it will cost you \$10 or less to ship a box weighing up to three pounds by overnight delivery to our full-service labs in Amarillo and College Station.

Both services also provide tracking numbers that allow you to follow your shipment's progress from your clinic to our lab.

Federal Express: This discount is available to any TVMDL client. To take advantage of the FedEx discounts, enter TVMDL's online client portal by going to tvmdl.tamu.edu and clicking on the maroon navigation tab marked "Client Login."

Once you enter the portal, look to the left for the word "FedEx." Below this you will find links to the secure online forms that will generate labels to send specimens to our full-service labs in Amarillo or College Station at the discount

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About TVMDL: The Texas A&M Veterinary Medical Diagnostic Laboratory protects animal and human health through diagnostics.

An agency of the Texas A&M University System, TVMDL comprises two full-service laboratories, in College Station and Amarillo, and two poultry laboratories, in Center and Gonzales.

TVMDL is among 12 core laboratories in the National Animal Health Laboratory Network, a group of state and regional laboratories designed to provide a nationwide surge testing, response, and recovery capacity in the event of an animal disease outbreak.

• **TVMDL-College Station**

PO Drawer 3040
College Station, TX 77841-3040

1 Sippel Road, TAMU 4471
College Station, TX 77843-4471

Tel. 979.845.3414
Fax. 979.845.1794

• **TVMDL-Amarillo**

PO Box 3200
Amarillo, TX 79116-3200

6610 Amarillo Blvd. West
Amarillo, TX 79106

Tel. 806.353.7478
Fax. 806.359.0636

• **TVMDL-Gonzales**

Sam and Sally Glass
Poultry Diagnostic Laboratory
PO Box 84
Gonzales, TX 78629

1162 East Sarah DeWitt Dr.
Gonzales, TX 78629

Tel. 830.672.2834
Fax. 830.672.2835

• **TVMDL-Center**

635 Malone Dr.
Center, TX 75935

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rates. If you aren't yet a TVMDL client or you aren't familiar with our client portal, please contact our finance section at (979) 458-3207. We can help you get started.

Lone Star Overnight: This regional carrier offers discounts for Texas veterinarians to send specimens to TVMDL labs. These discounts vary by service area.

To open a TVMDL account with Lone Star, go online to www.lso.com/vets/. You will find a step-by-step process for starting your account.

You will also find a map of service areas and a guide to Lone Star's special rates for TVMDL customers by service area.

Feel free to contact our Lone Star representative, Chris Garbade, at cgarbade@lso.com. You may also call Lone Star's customer service line at (800) 800-8984.

Other options

• **United Parcel Service,** which provides overnight service with a tracking number, but does not offer a discount specific to TVMDL customers.

• **The U.S. Postal Service,** which provides overnight delivery in limited situations by US Express Mail. The postal service supplies tracking numbers with Express Mail, but offers no specific discount to TVMDL customers.

• **Greyhound Lines,** which some TVMDL customers use to ship specimens by bus, but which offers no specific discounts to our customers. Greyhound provides a tracking number, but only to verify arrival. Also, overnight delivery is not guaranteed.

Remember also that TVMDL can provide you with Biological Substance, Category B packaging for a nominal fee. If used as designed, this packaging will comply with all shipping requirements.

You can learn more about shipping specimens to TVMDL on our web site: tvmdl.tamu.edu/products-services/shipping/.

If you have any questions about shipping specimens to TVMDL, please call us in Amarillo at (888) 646-5624 or in College Station at (888) 646-5623.